



WORKSHOP RULES:

SHARE ANY AND ALL IDEAS

THE ONLY BAD IDEA IS THE ONE THAT ISN'T SHARED

NO HIERARCHY IN THE ROOM; ALL IDEAS ARE EQUAL

TURN OFF CELL PHONES, TABLETS AND COMPUTERS - PLEASE!

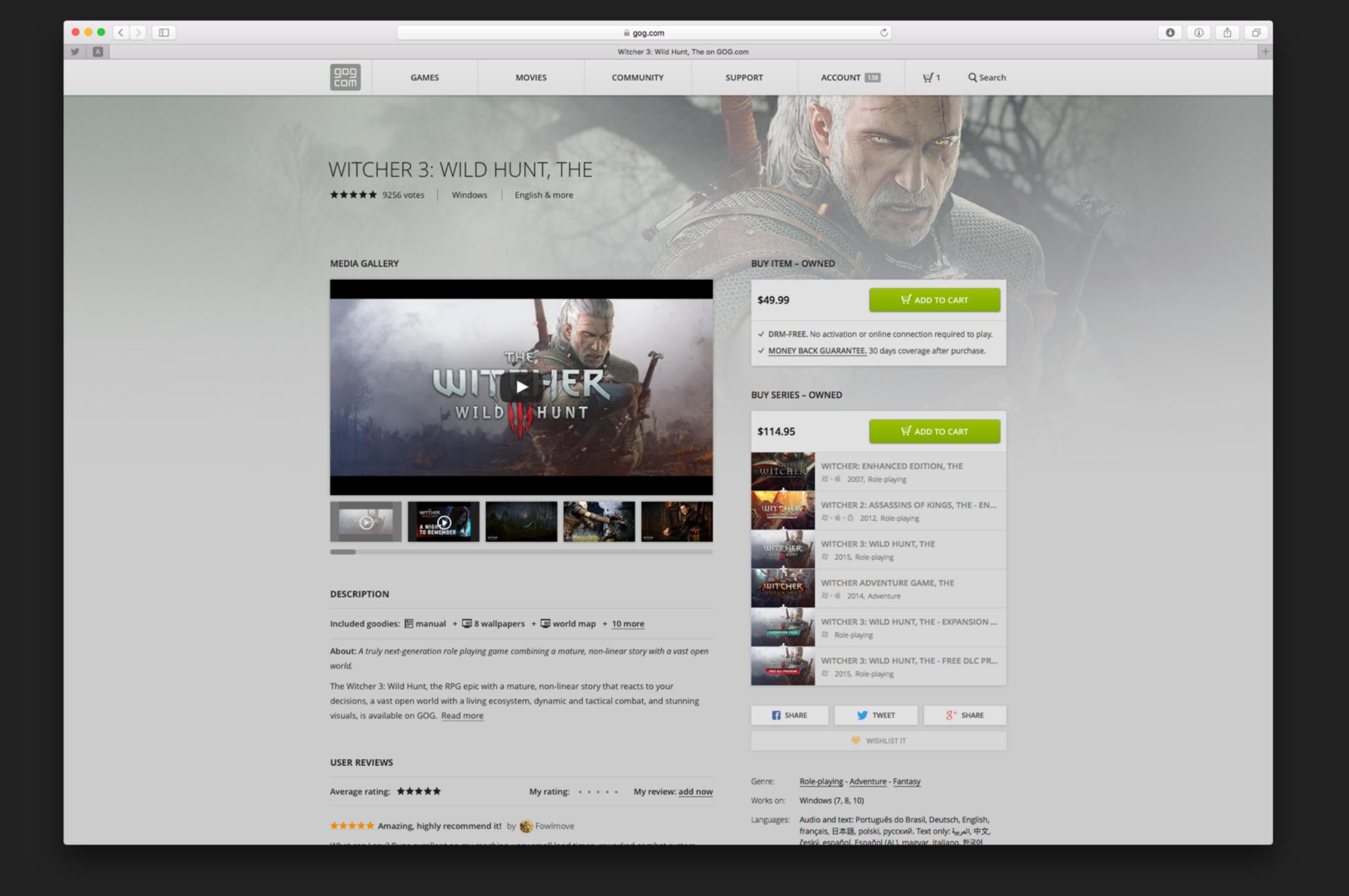
ONE BREAK

INDIVIDUALLY IN GROUP

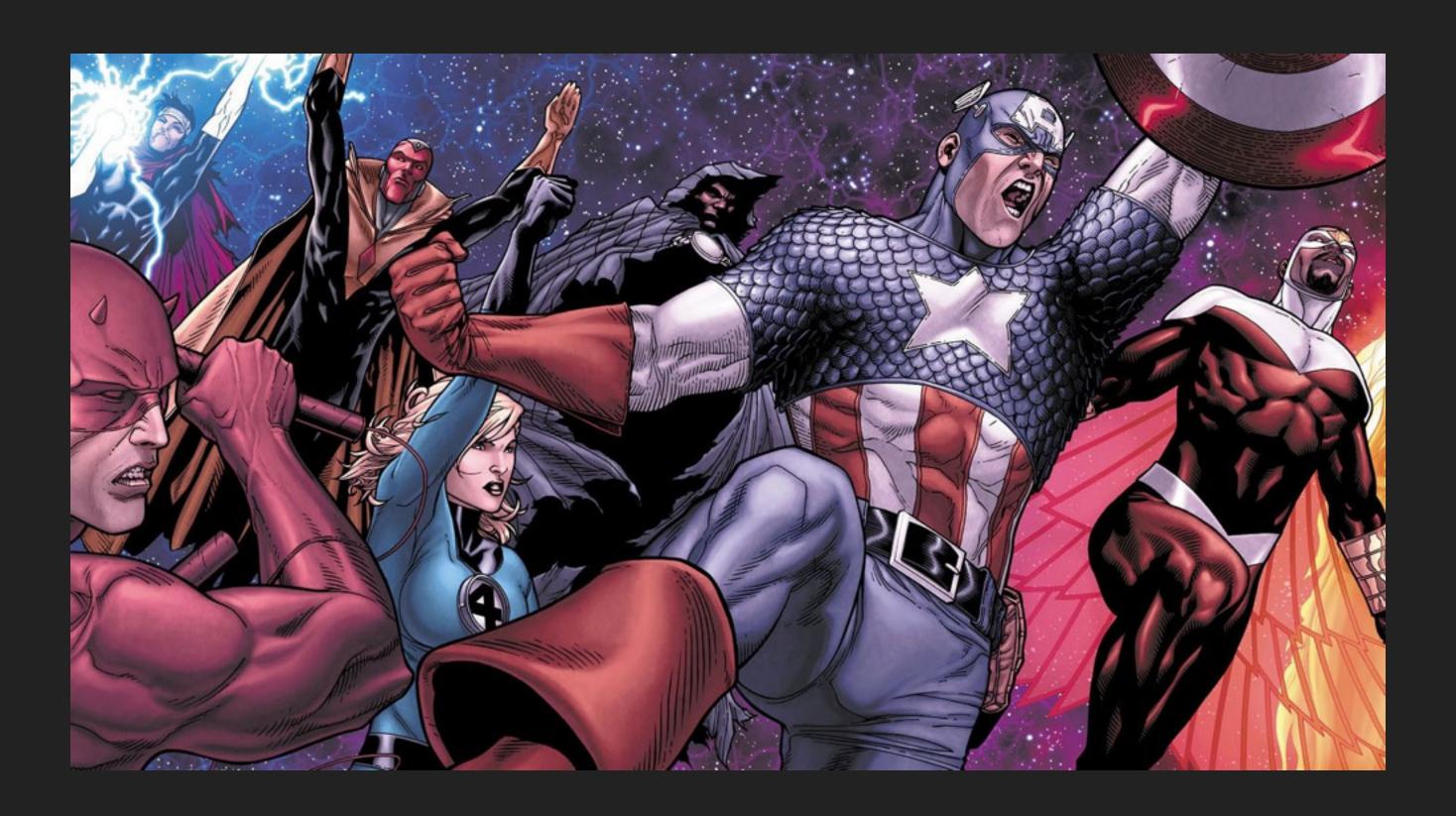


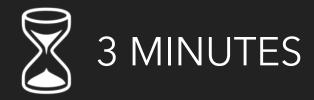
TIME BOXING





GROUPS





STEPS

- 1. UNDERSTANDING
- 2. DEFINE
- 3. IDEATE
- 4. PROTOTYPE
- 5. TEST

6. Short Presentaion





1. UNDERSTANDING

- 2. DEFINE
- 3. IDEATE
- 4. PROTOTYPE
- 5. TEST

INTERVIEWS



INTERVIEWS:

ASK MORE THAN TWO PEOPLE
20% TALK / 80% LISTEN
DO NOT ASK DIRECT QUESTIONS
ROLES IN THE TEAM
- WHO ASKS? WHO NOTES?
SIGN YOUR INTERLOCUTOR

QUESTIONS

What is important when you purchasing a game?

What information are you looking for?

What is most important to you?

What is the biggest problem for You (When you are looking for new games)?

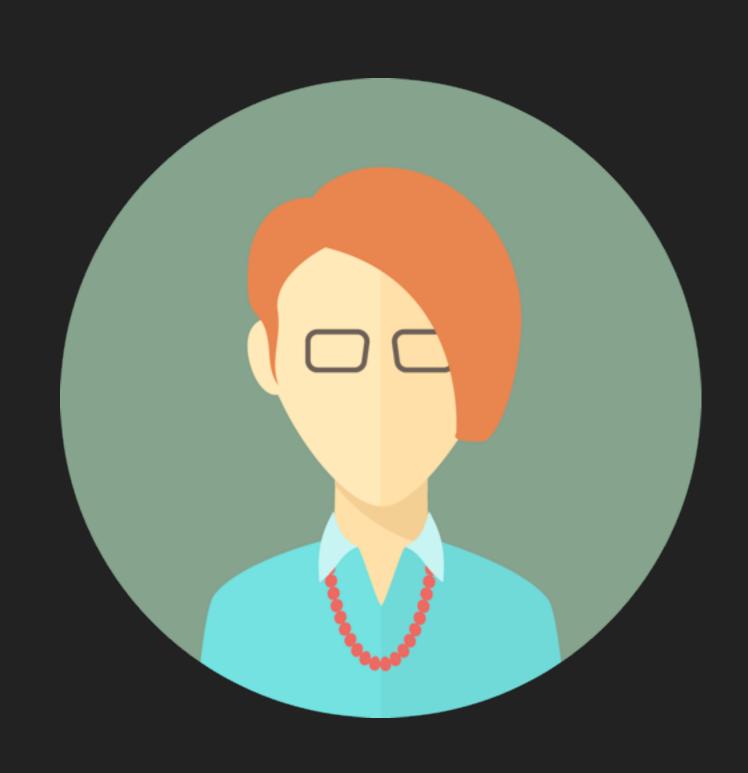
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THERE ARE NO FACTS INSIDE YOUR BUILDING ROOM, SO...



PROTOPERSONA

PERSONAS ARE FICTIONAL CHARACTERS CREATED TO REPRESENT THE DIFFERENT USER TYPES THAT MIGHT USE A SITE, BRAND, OR PRODUCT IN A SIMILAR WAY.



YOUR INTERLOCUTOR / PERSONAS

DEMOGRAPHIC
QUOTE
KEY ATTRIBUTES
DRAWING OF YOUR PERSON



DEMOGRAPHIC (NAME, JOB, CITY, MARITAL STATUS)

SPLIT INTO 4 PARTS

"QUOTE"

KEY ATTRIBUTES (PERSONALITY, FAMILY, WORK, NEEDS)





WRITE OBSERVATIONS ON STICKY NOTES

ADD INITIALS IN THE RIGHT CORNER (OF YOUR PERSONA)

STICK THEM TO THE WALL





DISCUSS & GROUP STICKY NOTES



1. UNDERSTANDING

- 2. DEFINE
- 3. IDEATE
- 4. PROTOTYPE
- 5. TEST



ALL THE PROBLEMS THAT YOU HAVE NOTICED



SELECT ONE PROBLEMON WHICH ONE YOU WANT TO WORK



PROBLEM DEFINITION

HOW TO HELP

(TO WHOM)

TO SOLVE THE PROBLEM

(WHAT PROBLEM/NEED)

TO ACHIEVE

(VALUE PROPOSITION)





- 3. IDEATE 4. PROTOTYPE
- 4. PROTOTYPE
 5. TEST





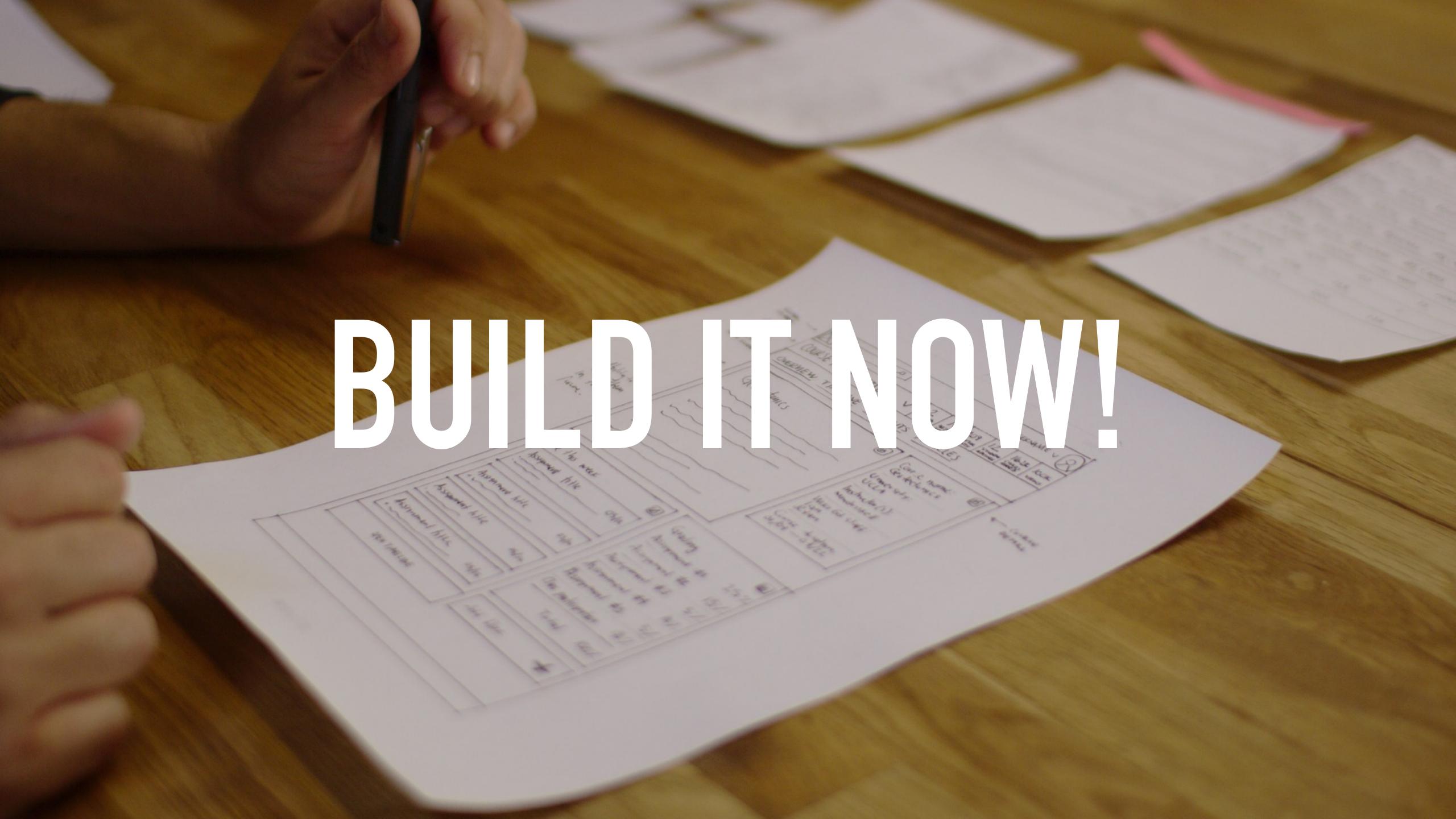
ALL SOLUTIONS THAT YOU HAVE IN MIND

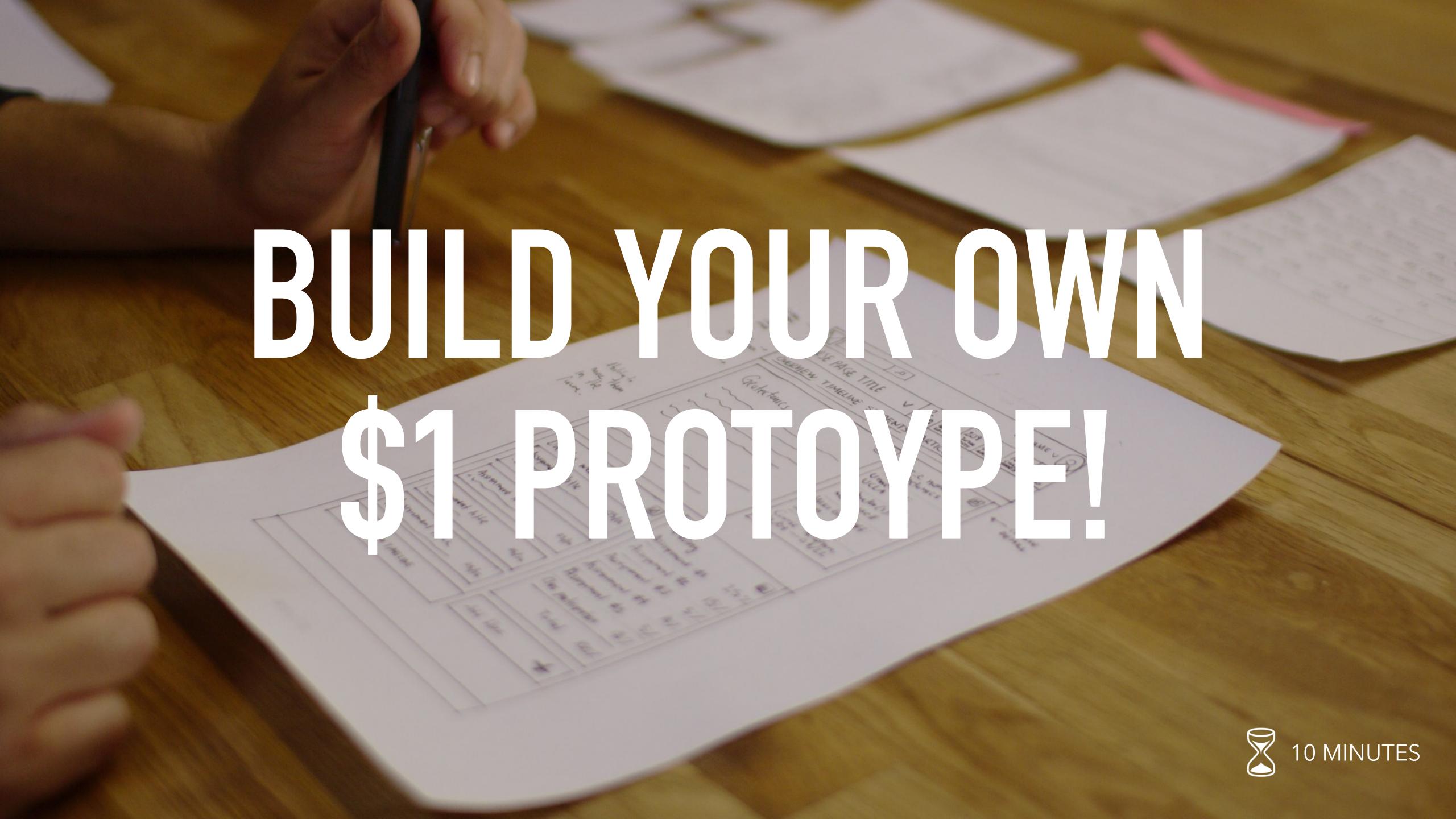


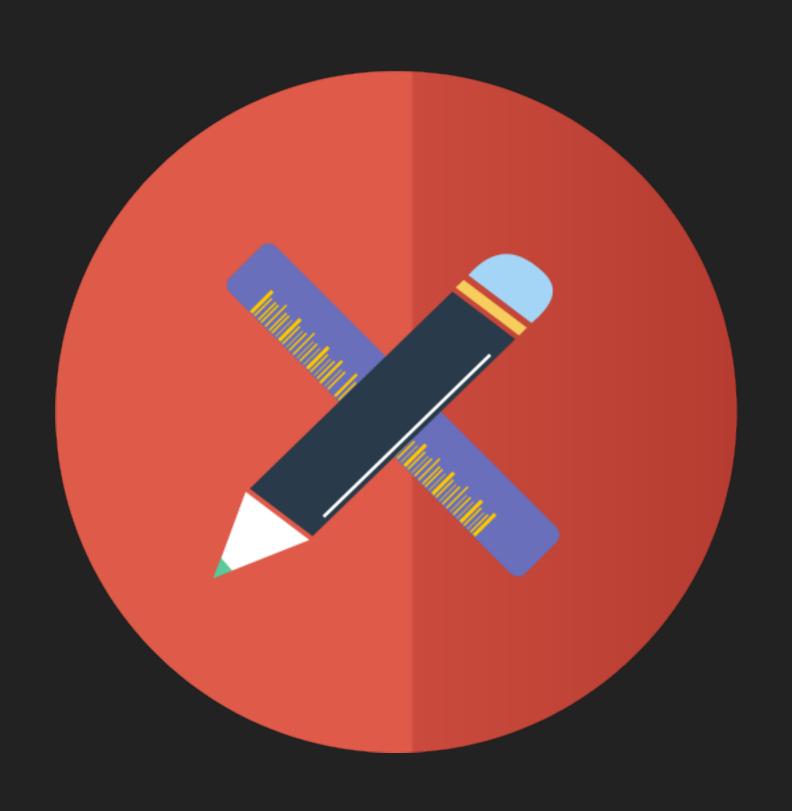
4. PROTOTYPE

5. TEST

CHOSE MAX 3 IDEAS AND BUILD A PROTOTYPE

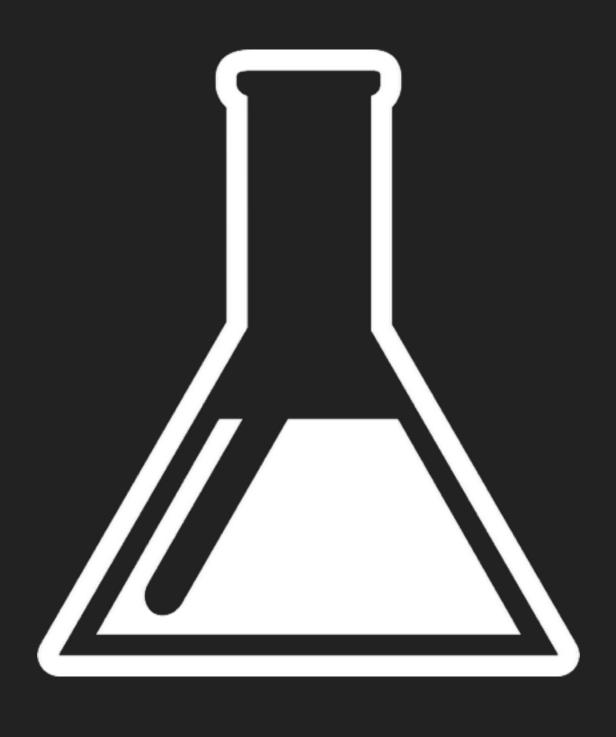






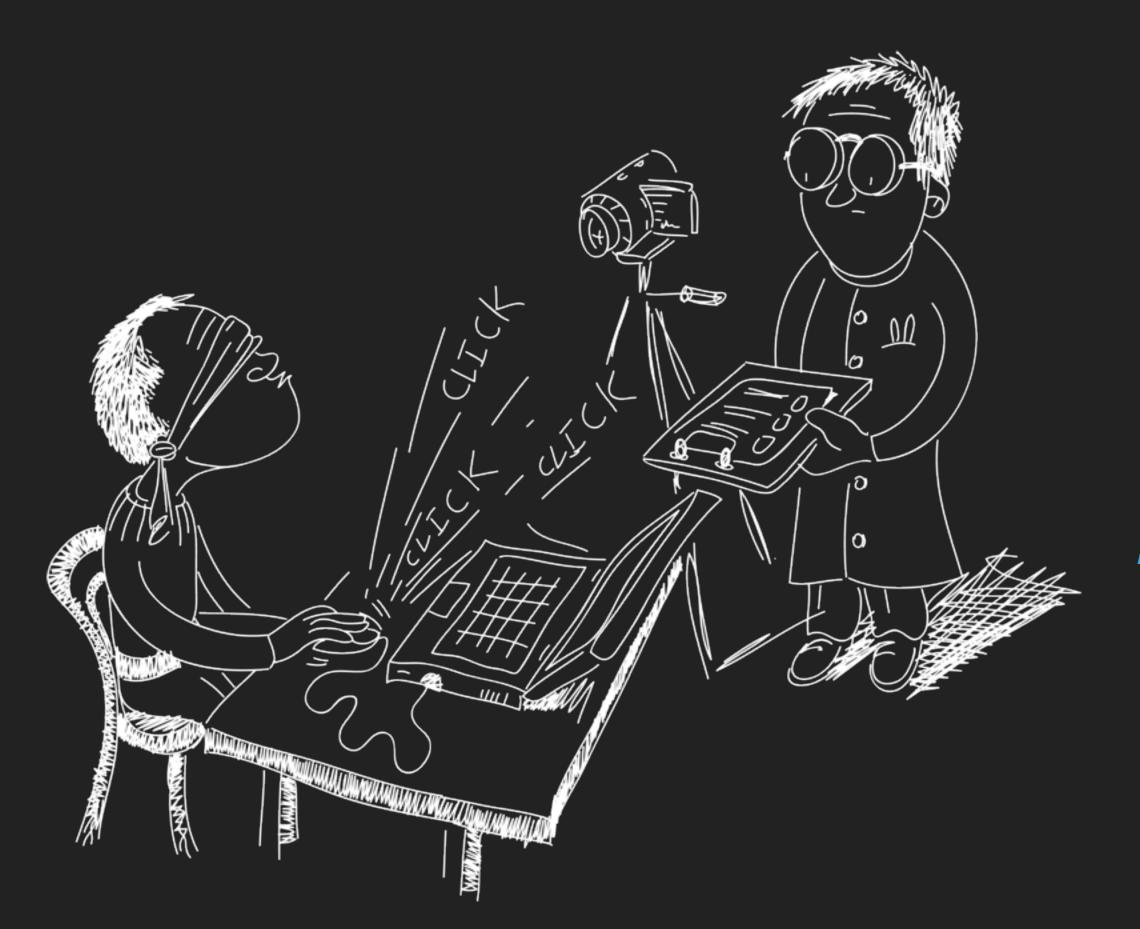
DRAW YOUR PROTOTYPE ON A PIECE **OF PAPER** USE REAL LABELS THIS IS JUST A SKETCH REMEMBER OF IMPORTANT ELEMENTS: NAVIGATION, BUTTONS, REAL COPY

A USER INTERFACE IS LIKE A JOKE. IF YOU HAVE TO EXPLAIN IT, IT'S NOT THAT GOOD.



- 5. TEST





SHOW YOUR PROTOTYPE AND WATCH DON'T TRY TO SELL YOUR IDEA AVOID CONFRONTATION FOCUS ON FEEDBACK



PRESENTATION

SHOW YOUR RESULTS

TELL ABOUT USER PROBLEMS, YOUR IDEAS, USER FEEDBACK AND SHOW YOUR PROTOTYPE.



THANK YOU

AND FOLLOW ME ON TWITTER: @EYSMONT